

REPLACEMENT REQUEST

Date: \_\_\_\_\_

Phone: \_\_\_\_\_

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Date of Original Purchase: \_\_\_\_\_

1. Variety and quantity of material requesting to be replaced? \_\_\_\_\_

\_\_\_\_\_

2. Description of current condition warranting replacement? \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

3. How long has material been in this condition? \_\_\_\_\_

4. What additional care if any has customer provided, especially regarding watering? Please describe.

\_\_\_\_\_

\_\_\_\_\_

\* We at Affordable Trees sincerely appreciate your business and apologize for any inconvenience you may have experienced. Please include the following and send to Affordable Trees, 1411 W. 236<sup>th</sup> Street, Sheridan, IN 46069 (email: info@affordabletrees.com):

- Completed Replacement Request form
- Copy of the original sales receipt (even if only partially legible)
- Photograph of material for which request is being made (if possible)

We will make every effort to timely resolve any matter needing further attention and ask for your patience as we strive to be the best at what we do.

\*Attest: By signing below, I am indicating that I believe that the fatality of the material purchased was caused primarily by factors other than Acts of God or customer neglect and prevention was largely outside of customer control.

Customer Signature: \_\_\_\_\_